

सीमा शुल्क प्रधान आयुक्त (सामान्य) का कार्यालय OFFICE OF THE PR. COMMISSIONER OF CUSTOMS (GENERAL), कस्टम ब्रोकर अनुभाग , नवीन सीमा शुल्क भवन, CUSTOM BROKER SECTION, NEW CUSTOM HOUSE, बेलार्ड इस्टेट , मुंबई – 400 001 BALLARD ESTATE, MUMBAI - 400 001. Email-Id: cbsec.nch@gov.in

F.No. S/6-98/2022-23 CBS

Date: 30.03.2023

Minutes of Video Conference held on 28.03.2023 with Policy sections across India to review the progress in 03 key deliverables viz. validation of CB Profiles, uploading of Digitized files and filing and validation of OPS details, as highlighted in Member (Customs) DO letter dated 16.02.2023 and apprise the policy sections about newly launched functionalities of CBLMS portal.

A video conference with Pr. Chief Commissioners/Chief Commissioners of all Zones and Pr.Commissioners/Commissioners of all Customs Brokers licence issuing Policy sections in India (hereafter referred as **Policy Sections**) was held on 28.03.2023 at 17:00 hrs under the chairmanship of **Shri Pramod Kumar Agrawal, Pr. Chief Commissioner of Customs, Mumbai Zone-1** to review the progress in 03 key deliverables viz validation of CB Profiles, uploading of Digitized files and filing and validation of OPS details, as highlighted in Member (Customs) DO letter dated 16.02.2023 and apprise the policy sections about newly launched functionalities of CBLMS portal. The meeting was attended by Shri Sunil Jain, Pr. Commissioner of Customs (G), Mumbai Zone I, CBLMS team, Mumbai Zone-I and 93 participants from other policy sections across India.

- 2. The chairman welcomed all the participants to the session. The chairman read out WhatsApp message dated 06.03.2023 sent by Member (Customs) in the Pr. Chief Commissioners / Chief Commissioners group. The message stressed on the importance of completing the 03 deliverables viz validation of CB Profiles, uploading of Digitized files and filing and validation of OPS details and directed all the Pr. Chief Commissioners / Chief Commissioners of zones handling CBLMS to expedite the proceeding in these respects and to complete them by 31.03.2023.
- 3. The Chairman reiterated the vitality of achieving 100% target in all the key deliverables by 31.03.2023. The chairman stated that the successful and timely implementation and functioning of subsequent functionalities in CBLMS portal depends on the completion of the said tasks. The chairman further informed that Member (Customs) had been apprised about the updated progress reports in terms of the key deliverables vide letter dated 24.03.2023.
- 4. This was followed by a detailed presentation of the updated status of the deliverables and functionalities of CBLMS.

- 5. While presenting the status of Validation of CB profiles, the Chairman stated that policy sections need to put in extra efforts to on board remaining Customs Brokers on CBLMS and further stressed that the validation of submitted CB profiles must be completed by 31.03.2023. The Chairman directed the Policy Sections whose validation percentage is less than 80% (Bengaluru City Customs, Kolkata Customs (Preventive), Lucknow Customs (Preventive) and Tuticorin Customs) to work extra mile and handhold the Customs Brokers in replying the deficiencies and complete the validation of the CB Profiles within the timeline.
- 6. During the presentation of status of Physical file uploads, the chairman lauded the efforts of all the policy sections who have completed the uploading of 100% physical files on CBLMS. However, the Chairman stressed the fact that the Policy Sections whose percentage of uploading of physical files is less than 80% (Amritsar Customs (Preventive), Bengaluru City Customs, Chennai Customs, Delhi Customs (Airport & General), Kolkata Customs (Preventive), Lucknow Customs (Preventive), Tiruchirapalli Customs, Tuticorin Customs), need to make extra efforts in completion of file uploading by 31.03.2023 as this is imperative in dispensing with the physical file reference, in spirit of the CBLMS.
- 7. Also, while presenting the status of uploading and validation of OPS profiles, the Chairman stressed on the need to handhold the Customs Brokers to fill their respective OPS details. The Chairman requested the Policy section to call and persuade the Customs Brokers, who are working under reg 7(2) of CBLR 2018 in their jurisdiction, to fill in the OPS details as well and subsequently to get OPS profiles validated from respective policy sections. Further the Chairman also informed that the common issues raised by all the Policy Sections have been addressed by CBLMS Team and subsequently Advisory no 03/2023 dated 28.03.2023 has been issued and uploaded on the CBLMS portal. The Chairman also informed that the Advisory is also circulated to all policy sections via email and whatsapp group.

The Chairman also directed the Policy Sections that submission of OPS details and their subsequent validation be completed by 31.03.2023 as directed by Member (Customs) in message dated 06.03.2023

8. During presentation of Newly Launched features in CBLMS post VC dated 09.02.2023; the Chairman congratulated Noida Customs in being the first policy section to express the willingness to conduct the G-Category examination via newly launched functionality on CBLMS. The chairman assured Noida Customs that all possible support will be extended by CBLMS team in this process.

- 9. While presenting the status of ancillary services on CBLMS portal, the Chairman informed that integration process of PAN validation API and Bharatkosh Payment Gateway with CBLMS portal are in their advance stages and the said functionalities are expected to be operational on the portal by 31.03.2023. The Chairman reiterated that the payment gateway integration on CBLMS portal was envisaged to enable the Customs Brokers to make payment of fees, fines, penalties etc. on the portal and thereby to provide one-stop solution for Customs Brokers via CBLMS portal. However the integration of payment gateway is pending for the want of PAO account details from Policy Sections. The Chairman requested the Policy Section to expedite this report in order to ensure timely integration of Payment Gateway functionality with the portal.
- 10. The Chairman, during the presentation of Support Solicited from Policy sections, stated that apart from all the above mentioned supports, actions are also warranted from all the policy sections in expediting the reports of nomination of Nodal Officer of Intelligence Agencies, reports incorporating data of control registers and details of PAO accounts in PFMS to be mapped with Bharatkosh Payment Gateway in CBLMS portal.
- 11. In addition to the above, the Chairman also requested all the Policy Sections to issue CB Licence with lifetime validity in light of Reg. 9 of the CBLR, 2018 as amended vide Notf. 62/2021-Cus(NT) dated 23.07.2021. The chairman stressed on the fact that the validity of CB Licence should not be made coterminus with the Security Deposit. It was further informed that in case, the Customs Broker fails to provide the valid Security Deposit within required time, appropriate action may be taken under the CBLR, 2018 against the CB.

In response to the query from Sh Zubair Riaz, Commissioner of Customs, Delhi regarding the permitted validity of Licence in Icegate being only 10 years, Pr Commissioner of Customs (G) replied that the although the validity of licence is shown as 10 years in ICEGATE, from the date of registration of CB licence, the actual validity remains lifetime and licence will not become inoperative after the lapse of given valid upto date.

- 12. In response to the query from Sh Pramod Kumar, Pr Chief Commissioner of Customs, Ahmedabad wherein he enquired that why it is not possible for Parent Policy Section to validate the OPS details of their Customs Brokers, the Chairman replied that since the data of licence, action matter, Custom Passes, employees of the licence working under reg 7(3) of CBLR, 2018 is not available with Parent Policy Section, it is not possible for parent policy sections to validate OPS details.
- 13. In reply to the query raised by Sh Ajay Saxena, Chief Commissioner of Customs (P), Patna wherein they raised the issues being faced in validation of

OPS profiles and Physical file uploads, the chairman replied that the raised issues and their respective resolutions are covered in Advisory no. 03/2023 dated 28.03.2023. The Chairman also stated that if any issues faced, even after referring to the said Advisory, the same may be brought to the notice of CBLMS Helpdesk and also assured that the resolution will be provided immediately.

- 14. In response to the query from Shri D. Anil, Commissioner of Customs, Trichy regarding difficulties faced by them to contact the Customs Brokers who are registered with them under reg 7(3) of CBLR 2018 to fill their OPS details, the Chairman replied by stressing on the imperativeness of action warranted from Parent Policy sections of all the Customs Brokers in persuading them to fill their OPS details.
- 15. The Chairman thanked the participants for their efforts in implementation of initial functionalities of CBLMS and also requested to ensure that support solicited during the meeting is provided to CBLMS Team and to complete the task in regards of 3 key deliverables, as highlighted in Member (Customs) DO letter dated 16.02.2023, by 31.03.2023.

This issues with the approval of Pr. Chief Commissioner of Customs, Mumbai Zone-I.

(**Dr Deepak Sharma**)
Additional Commissioner of Customs
CBLMS Mumbai Zone I

Copy to:

- 1. Pr. Chief Commissioner of Customs, Mumbai Zone I.
- 2. Pr. Chief Commissioners / Chief Commissioners of all Zones handling CBLMS.
- 3. All Pr. Commissioners / Commissioners of Customs, Policy Sections.
- 4. Additional Commissioner of Customs, PCCO, Mumbai Zone I
- 5. Office Copy.